

LEONARD H. FRANKS, CPCU & ASSOCIATES, INC.

INSURANCE AND FINANCIAL SERVICES - ESTABLISHED 1948

January 17, 1995

Mr. Mark Perlman, President
EMPECO, INCORPORATED
450 Skokie Boulevard Suite 601
Northbrook, IL 60062

Dear Mr. Perlman:

I am writing to you from a table in the beautiful new addition your firm built for me.

When I started this project, it was with a great deal of anxiety because I've heard horror stories about law suits, broken friendships and other kinds of dissatisfaction resulting from architect, builder or sub-contractor problems and deadlines.

My wife and I feel unique and very lucky that our experience was one of total satisfaction. The room is great. It has totally changed our home and we thank you for making it go off without a hitch.

We also wish you to know that all of the workers you sent were sensitive, polite and very clean.

Our best wishes to all of you for continued success and a happy new year.

Kindest personal regards,



Leonard H. Franks,
President

LHF/k

